

Hawaiian Monarch PH104

444 Niu St., Honolulu, HI 96815

RESERVATION TERMS AND CONDITIONS (1/21/2014)

DEFINITIONS

“You” and “Your” means all members of your party. “We” and “Us” means the owners of Hawaiian Monarch PH402 (**HM.PH104**) and its managing agent. “Partners” mean third parties.

RESERVATION TERMS:

All reservations are made and accepted subject to the terms set out in these conditions. When you place a reservation, a contract is made, and we will confirm your reservation upon receipt of your instructions orally, electronically, or in writing. Once a reservation has been made, you agree to abide by these terms and conditions. Any email or telephone reservation will be provisional and held for 24 hours, pending receipts deposit and signed credit card authorization. Written confirmation of your reservation will be considered confirmed as soon as this has been received and you receive a confirmation notice from us.

AVAILABILITY

All units are subject to availability. That means subject to the unit not having been damaged or rendered in a condition unsuitable for rental by the previous Guests or not in rentable condition. In the event the home is not available, we will try our best to find you a suitable replacement. But, we cannot guarantee that we will find a last minute replacement. For this matter, we will need to contact you within 24 hours before check in.

RENTAL RATES

All units are set at fair market value. When we make a reservation, we cannot change the agreed upon rate once you get it in writing.

Initial _____ Date _____

WHO IS ALLOWED TO STAY

Only the guests who are registered are allowed to stay overnight. A \$50 charge per guest per night will be assessed on your credit card or deducted from deposit or other payment options.

SMOKING

HM.PH104 is designated as a non smoking property. Violations of the Non Smoking policy will be subject to a surcharge of \$200 to remove any odor caused by smoking.

ADVISING OF DAMAGE OR LOSS

Please let us know right away if anything breaks or is damaged. We want to be sure that anything requiring repair or replacement is done as quickly as possible, for your continued enjoyment.

FORCE MAJEURE

We regret that we cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented or affected by "force majeure". In these reservation conditions "force majeure" means any event which we or the supplier could not, even with due care, foresee or avoid. Such events may include, but are not limited to, war, threat of war, civil commotion or strife, hostilities, strikes or other industrial dispute, natural disaster, fire, flood, acts of God, terrorist activities, technical problems with transportation, closures of ports, ferries or airports, quarantine, epidemics, weather conditions, government action, or any other event beyond our control. You may wish to take a travel insurance policy which provides coverage against some of these events. See travel insurance policy at <http://www.csaresorinsurance.com>.

PERSONAL INJURY

You understand that we cannot accept responsibility or liability for any physical accident, injury or illness sustained during your rental period, regardless of how it may occur. You are liable for lost or stolen personal property of yours from the

Initial _____ Date _____

property during the rental period. We are neither responsible nor liable for any such loss. We provide information and advice to you in an advisory capacity only, with no guarantee or promise of security, even where you make use of any advice given. In the event that you have any property lost or stolen, please notify the police immediately by dialing 911. Then please call us and advise us of the situation.

EQUIPMENT FAILURE

Please notify us immediately so that we may remedy the problem. We will not be responsible for any equipment failure in the unit, provided that arrangements are taken for its timely repair. If repairs cannot be affected to major household equipment such as power or water supply and air-conditioning within a 24-hour period, we will do our best to move you to another similar property, subject to availability, if this is not possible; our total liability shall not exceed the amount of one full week prorated rental payment.

Direct Concerns to Owners Managing Agent

As a reminder, this unit is managed by owners' agent. Any concerns will need to be directed to owners' agent and not the Hotel or Concierge of the Hawaiian Monarch. As you will understand that the Hotel/Concierge services the guest of the Hotel. Vacation Rentals by the Owner gives you the opportunity to stay as a guest of the owner having to pay a discounted rate or special unit type (i.e., Penthouse).

Acceptance of Terms and Conditions

By placing your reservation with us, you are deemed to have accepted these terms and conditions and agree to additional charges as listed.

Mahalo for your interest in staying at the **HM.PH104**. We look forward in making your stay a pleasant one here in Hawaii!

Please contact us at (808) 688-7538 or email rick.oceanviewHI@gmail.com

Initial _____ Date _____

A. PAYMENT/DEPOSIT METHODS:

CASH

Money Order

PayPal

B. RESERVATION:

To secure a reservation 50% deposit is required.

C. FULL PAYMENT 60 DAYS BEFORE CHECK IN DATE

D. CANCELLATION TERMS

FULL REFUND LESS \$100 61 DAYS OR MORE NOTICE BEFORE CHECK IN DATE

50 % REFUND 31 TO 60 DAYS NOTICE BEFORE CHECK IN DATE

NO REFUND WITHIN 30 DAYS BEFORE CHECK IN DATE

NO REFUND WITHIN YOUR RESERVATION CHECK IN AND CHECK OUT PERIOD

E. Date Changes: Subject to availability. \$50 fee.

F. Other Charges:

Check Out Cleaning Fee: \$225

Lock out: \$50

Lost Key(s): Room key \$50

Moved Furniture: \$50

Damages: To Be Determined

Furniture and/or Household Goods Replacement: To Be Determined

Odor Removal: To Be Determined

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Initial _____ Date _____

G. Check In/Check out and Registration:

3: oopm check in day

11:00am check out day (Authorized late check out between 11:00am to 3:00pm \$50)

Note: The set times above is to assure housekeeping some time to get the unit set up and ready for the next occupants' term.

To insure any earlier check in before 3:00pm on the check in day will need to pay for an earlier check in day.

Early morning or after business hour (after 4pm) check will need to go to the Security Office at the Lower Level in front of the building. Security will have your name. You will need to show a photo ID and register. If request of a staff has to assist in these hours a fee of \$75 will be assessed.

H. Flight Information

Your flight information will be needed so we are prepared for your arrival and check in. We will meet you at the lobby of the Hawaiian Monarch and assist with check in. As a reminder Check in is 3:00pm or later. You may give us a courtesy call to let us know of your arrival. Please call my Cell: 808-688-7538 Rick

CHECK IN: **Instructions will be sent by email one week before check in date.**

Registration: Please register with security upon check in. Picture ID is required.

Key(s) distribution **(lock box)**

ALOHA ACQUAINTANCE TO Hawaiian Monarch

a) Hotel Amenities

Swimming Pool-salt water

Other

b) Interior Unit

Appliances

Inspection on inventory and damage report

Initial_____Date_____

CHECK OUT:

INSTRUCTIONS:

You entered and inspected the unit and of course were very impressed with how organized and clean the appearance of your unit. We expect the same courtesy with your departure of the unit. We understand there is a measure of wear that comes with the use of the unit and its furnishing and appliances. But, if there is excessive cleaning, arranging of furniture, organizing of cookware and other, there will be a fee assessed in addition to any cleaning fee that has already been established or not.

Inspection of property following check out by our Cleaning Staff.

Please provide mailing address information for Deposit Return or thru PayPal and or VRBO online payment center (when made available).

Aloha and E Komo Mai! (Welcome)

Sign _____ Date _____